

# Minutes – Customer Consultative Committee

10am to 2pm, Wednesday 14 March 2018

Boardroom, Level 9, 40 Market Street



## 1. Attendees

### Committee

Gavin Dufty	St Vincent De Paul
John Cutler	NECA, Victorian President
Jon Onley	Ai Group
Kate Leslie	Alternative Technology Association
Leigh Clemow	Regional Development Victoria
Brendan Bloore	General Manager, Customer Services (Committee Chair)
Melissa O'Neill	General Manager Corporate Affairs
Steven Neave	General Manager, Electricity Networks (CitiPower and Powercor)
Mark Clarke	General Manager, Networks (United Energy)
Kellie Wilson	Secretariat

### Guest presenters

Daniel Garvey	Head of Network Planning and Development
Mark Clarke	General Manager, Networks (United Energy)
Luke Skinner	Head of network Technologies
Steven Neave	General Manager Electricity Networks
Melissa O'Neill	General Manager Corporate Affairs
Brent Cleeve	Head of Regulation

### Apologies

Tim Rourke	CEO of CitiPower, Powercor and United Energy
Ross Musgrove	United Energy
Renate Vogt	General Manager, Regulation
Angelique Lush	City of Ballarat
Don Culvenor	Renewable Newstead
Oonagh Kilpatrick	United Dairyfarmers of Victoria
Paul Kirkpatrick	Bendigo Community

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## 2. Agenda items and actions

Who	Item	Action required
Brendan Bloore	Minutes from the previous meeting held on 22 November 2017 were confirmed	No actions
Daniel Garvey	3 Phase Power Proposal – Yambuk to Narrawong	<ol style="list-style-type: none"> <li>1. Leigh Clemow to facilitate discussion post Government guidelines release date</li> <li>2. Daniel Garvey to review load in the Yambuk (and) Narrawong area</li> </ol>
Mark Clarke and Luke Skinner	Demand Response: <ul style="list-style-type: none"> <li>- Smart Meter Voltage Management (CPPCUE)</li> <li>- Summer Saver (UE)</li> <li>- Solar Storage (UE)</li> <li>- Community Grid (UE)</li> </ul>	No actions
Mark Clarke and Steven Neave	Summer Review <ul style="list-style-type: none"> <li>- Heat Outages (28 January 2018)</li> <li>- One Off Heat Relief Package</li> </ul>	No actions
Melissa O’Neill and Brent Cleeve	Regulatory Reset and Stakeholder Engagement	No actions
Mark Clarke and Steven Neave	Network Performance	No actions
John Cutler	Other items <ul style="list-style-type: none"> <li>- eConnect charges and electrical contractors utilised on the network</li> </ul>	<p>Brendan Bloore to ensure John Cutler’s involvement in eConnect improvements around multiple jobs being grouped in the system and opportunities around discounting multiple truck visits.</p> <p>Brendan to have relevant parties consider John’s views around work that RECs could perform that is currently performed by the distributor.</p>