

Minutes & Actions

Customer Consultative Committee

10am to 2pm, Thursday 19 July 2018

Boardroom, Level 9, 40 Market Street



1. Attendees

Committee

Leigh Clemow	Regional Development Victoria
John Cutler	NECA, Victorian President
Gavin Dufty	St Vincent De Paul
Paul Kirkpatrick	Bendigo Community
Kate Leslie	Alternative Technology Association
Jon Onley	Ai Group
Brendan Bloore	General Manager, Customer Services (Committee Chair)
Mark Clarke	General Manager, Networks (United Energy)
Steven Neave	General Manager, Electricity Networks (CitiPower and Powercor)
Renate Vogt	General Manager, Regulation
Kellie Wilson	Secretariat

Guest presenters

Brendan King	Head of Digital – Customer and Workplace
Cheryl Kelly	Digital Innovation Lead

Apologies

Tim Rourke	CEO of CitiPower, Powercor and United Energy
Don Culvenor	Renewable Newstead
Oonagh Kilpatrick	United Dairyfarmers of Victoria
Angelique Lush	City of Ballarat

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2. Agenda items and actions

Who	Item	Action required
Brendan Bloore	Minutes from the previous meeting held on 14 March 2018 were confirmed	No actions
Leigh Clemow	3 Phase Power Proposal – Yambuk to Narrawong	Renate Vogt to visit property identified within the discussion
Brendan King Cheryl Kelly	An Introduction to the Digital Innovation Program	Brendan King to provide information to Kate Leslie for member survey. Brendan King to seek stakeholders for involvement via Leigh Clemow to participate in website planning/development. Agenda item raised for October meeting – Innovation update and website implementation
Renate Vogt	Regulatory Reset and Stakeholder Engagement	Agenda item raised for October meeting – Tariff Update
Steven Neave	St. Patricks Day Fires	No actions
Mark Clarke Steven Neave	Network Performance	Agenda item raised for October meeting – Dandenong South Reliability
John Cutler	Other items <ul style="list-style-type: none"> - Review differences between UE and CP/PAL regarding 5kW and 10kW single phase solar connections respectively and the approaches to percentage of solar on the circuit 	Mark Clarke and Steven Neave