

NETWORK TARIFF REASSIGNMENTS

IMPORTANT INFORMATION

Customers can apply to have their network tariff changed, but may have to change their metering arrangement to be eligible for the revised tariff. Once a reassignment has been approved a customer is not eligible for another change for a period of 12 months. Reassignment applications should be directed through the customer's retailer, or alternatively, directly through United Energy - email address ueservicedesk@ue.com.au or phone 1300 131 689.

Guidelines for a change in network tariff:

The Electricity Distribution Price Determination 2006-2010 - Volume II Price Controls clause 2.1.20 states that a distribution business may change the tariff which applies to a customer if they have either a Load Characteristic Change or a Connection Characteristic Change.

Tariff changes must also be in accordance with 3 rules:

- Changes between tariffs are only allowed if the customer consumes the appropriate energy/demand;
- Tariff changes are only possible if the change is to an eligible network tariff;
- The meter must be able to measure the components of the new tariff. If not, it will need to be changed at the customer's cost.

Load Characteristic Change:

The Australian Energy Regulator defines a typical load characteristic change as a company shifting from a one-shift to a two-shift operation or a company introducing new equipment, which significantly alters the site's load profile. A general increase or decrease in energy consumption (eg. due to seasonal change) is not considered to be a load characteristic change.

United Energy regards a change in annual energy consumption by more than 50% as direct evidence of a load characteristic change. In situations where a customer's consumption has changed by less than 50%, re-assignment is assessed on a case-by-case basis. Evidence of a load characteristic change is required before United Energy can assign the new tariff. Embedded Generation – the installation of embedded generation by an existing customer is considered a load characteristic change and as such the LVDed tariff is not supported.

Connection Characteristic Change:

The Australian Energy Regulator defines a connection characteristic change as "changing the basis upon which a customer is charged for its energy consumption".

Re-assignment of a customer to a tariff with different tariff components, at the customer's request, is considered to be a Connection Characteristic Change.

Installation of a new meter without a tariff reassignment request would not be considered to be a Connection Characteristic Change.



United Energy
 Attention: UE Service Desk
 P.O. Box 238
 SOUTH MELBOURNE VIC 3205
 Fax No: 03 9256 5591 Email: ueservicedesk@ue.com.au

Date:

APPLICATION FOR NETWORK TARIFF / TARIFF CHANGE

I hereby request to have the electricity tariff at the supply address listed below created / changed to the Preferred Network Tariff.

Current Tariff*		Preferred Tariff	
* only required for Tariff Change requests		Preferred Date for Tariff to begin	

I have read and understand and authorise United Energy Limited to implement the particular confirmation requirements associated with my chosen tariff as per the information on the current "United Energy Limited – Network Tariffs Requirements Guide" (Ref. UEDNTRG).

Customer/Business Details

NMI

Customer Name

Mobile / Home Phone *Fax*

Registered Business Name

Trading Name

Business Contact *Name* *Phone*

Mobile Phone *Fax*

Supply Address *No.* *Street*

Suburb *State* *Post Code*

Mailing Address *No.* *Street*

Suburb *State* *Post Code*

Retailer *Retailer Name* *Phone*

E-mail (for notification of completion)

Authorised Signatory** *Name*

** Retailer may sign if proof of authority to do so by customer has been received

Signature _____ *Date* _____

Note: United Energy will make every effort to begin the preferred tariff on the preferred date, but in some cases may not be able to grant that date.

Office use only:	
Date Tariff Changed:	<i>Date</i> <input type="text"/>
Date New Tariff Effective:	<i>Date</i> <input type="text"/>
<input type="checkbox"/> IMS Check Current Tariff	<input type="checkbox"/> Check CIS(D) & update New Tariff
<input type="checkbox"/> Inspection Fee Charged	<input type="checkbox"/> Inspection OK Received
<input type="checkbox"/> Inform applicant / Retailer of Tariff Changes	
Tariff Changed by: _____	