

# United Energy Distribution

## Prescribed and Excluded Service Charges

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**UNITED ENERGY**  
***Distribution***

United Energy Distribution  
321 Ferntree Gully Road  
Mount Waverley Vic 3149

1 January 2010



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### 1 Introduction

This document sets out the Service Charges, Terms and Conditions, Definitions of Services and Guaranteed Service Level payments that apply for United Energy Distribution (UED).

The service charges cover Prescribed Metering Services and Excluded Services, including meter provision and the bulk of services required by customers seeking ancillary works in relation to their electricity supply. The charges represent the maximum charge for the work specified. The Australian Energy Regulator (AER) has approved all the charges in this document.

It is not possible to anticipate every type of request that customers will make. In cases where an approved charge does not apply, individual quotations will be prepared using the approved charge out labour rate in this schedule in conjunction with relevant materials and plant costs.

UED's preferred policy is for a customer to request the services through a retailer and the retailer will be charged accordingly for this service. The payment codes provided below are used in the Business to Business (B2B) transactions with retailers.

Section 2 provides the Terms and Conditions of the services offered.

Section 3 defines the Prescribed Metering Services and charges for customers who consume less than 160 MWh per annum.

Section 4 defines the Excluded Metering Services and charges for customers who consume more than 160 MWh per annum.

Section 5 lists a schedule of commonly requested services, charges and definitions.

Section 6 lists a schedule of GSL payments.

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## 2 Customer Terms and Conditions

The performance of the work is subject to UED's capacity and agreement to undertake the work. Where requests exceed the capacity of our resources it may be necessary to negotiate a delay in performing the works, or arrange for an alternative service provider.

After-hours rates will apply for work performed outside of normal United Energy Distribution business hours, which includes weekends and public holidays. Charges for work performed after hours include award overtime and call back provisions. When a charge is recorded as recoverable work (RW), RW rates and award penalty rates apply. Major works on large commercial or industrial installations, blocks or flats and Current Transformer (CT) operated metering are charged at RW rates.

Customers who wish to deal directly with UED or its approved service providers rather than through a retailer and who do not have an established account, are required to forward payment, or agreement for payment in advance of any works being performed along with the associated documentation including any technical prerequisites, for example Electrical Work Request (EWR) or Field Works Order (FWO) and a Certificate of Electrical Safety (CES) that the type of service requested may require.

### 3 Prescribed AMI Metering Charges < 160 MWh

The AER’s framework and approach for standard metering services for small customers (those who consume less than 160 MWh per annum) is to regulate these as prescribed services, with the charges for these services set separately to distribution use of system charges.

The schedule below shows charges for AMI metering charges of single and three phase meters. With effect from 1 January 2010, these charges are levied to all small customers.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Prescribed AMI Metering Charges <160Mwh	Payment Code	Price inc GST
<b>AMI Metering Charges</b>		<b>\$/meter/annum</b>
Single Phase non off peak meter	1PNOP	\$76.13
Single phase off peak meter *	1POP	\$77.71
Three phase direct connected meter	3DCL	\$85.89
Three phase current transformer connector meter	3CTL	\$91.60
<b>Metering Data Services</b>		<b>\$/light/annum</b>
Unmetered Supplies – Public Lighting (Per light)	NUOS	\$1.223

**Note:** \* A single phase off peak accumulation meter but has one logical meter for charging but has two physical single phase meters.

The metering data services for public lighting are services provided exclusively to public lighting customers, such as municipal councils and VicRoads.

## 4 Excluded Metering Services >160 MWh

Excluded services are those distribution services provided by a distributor that are regulated but are not included under the price control mechanism used to regulate distribution network tariffs or prescribed meter tariffs.

Effective as of 1 January 2010 metering services for second tier customers who consume more than 160 MWh per annum or have a remotely read interval (i.e. type 4) meter are contestable excluded services.

However, the metering services for first tier customers who consume more than 160 MWh per annum will be regulated as non-contestable excluded services and the charges for these services are as follows:

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Excluded Service Charges >160Mwh		Price inc GST
<b>Meter Provision Charges</b>	<b>Payment Code</b>	<b>\$ / meter / annum</b>
Three phase direct connected meter - 1st Tier	3DCG	\$167.19
Three phase current transformer connected meter - 1st Tier	3CTG	\$296.81
<b>Note:</b> Some customers may have additional single phase meters, which will be charged as per <160Mwh prescribed metering charge (refer to section 3)		
<b>Metering Data Services</b>	<b>Payment Code</b>	<b>\$ / meter / annum</b>
Quarterly read meter	MDQG	\$11.413
Monthly read meter	MDMG	\$37.578

## 5 Commonly Requested Excluded Services and Definitions

Excluded services are those distribution services provided by a distributor that are regulated but are not included under the price control mechanism used to regulate distribution network tariffs or prescribed meter tariffs.

The schedule of charges below covers commonly required services by customers and it represents the maximum charge for the work specified. The definitions of the services are provided directly below the schedule.

It is not possible to anticipate every type of request that customers will make. In cases where an approved charge does not apply, individual quotations will be prepared using the appropriate labour rate including relevant materials and plant costs.

After-hours rates will apply for work performed outside of normal business hours which includes weekends and public holidays. Charges for work performed after hours include award overtime and call back provisions. When a charge is recorded as recoverable work (RW), RW rates and award penalty rates apply. Major works on large commercial or industrial installations, blocks or flats and CT operated metering are charged at RW rates.

### 5.1 New Connection Price (Meter Panel Supplied by Customer)

#### *5.1.1 Where UED is the responsible person*

The new connection charge relates to the cost of connecting an individual installation to the distribution network – as distinct from extending the network to enable such connection. Since UED is the responsible person, UED will provide the service connection including the metering installation. UED's preferred policy of connection is via a retailer and accordingly the retailer will be charged for this service. If at the time of connection, a licensed electricity retailer has not been nominated, an additional energisation fee (fuse insert) will apply.

Inspection services have been contestable for some time and are not provided. Therefore the cost is not included in the prices quoted below. All new connections must already have an inspection completed and a Certificate of Electrical Safety (CES) provided before connection is made. It is UED's intention to make this charge payable to the nominated retailer or service requestor if a nominated, retailer is not known.

Should a connection be requested to be undertaken after hours, then the after hours fee will be charged for the connection.

### *5.1.2 Where UED is not the responsible person*

Where UED is not a responsible person, the customer's retailer would be the responsible person. In such a situation, the retailer will provide the metering installation and UED will only provide the service connection.

## **5.2 Temporary Supplies**

### *5.2.1 General Conditions for a Temporary Supply Connection*

A temporary supply may be provided where supply is requested for a limited period, eg. builder's supply. All temporary supplies must be metered, except where specific approval has been given.

A direct metered temporary supply (up to 100A per phase) is provided subject to the following:

- Sufficient supply capacity is available within servicing distance of the desired location.
- Application, Certificate of Electrical Safety (CES) and Electrical Works Request (EWR) must be supplied to the Retailer of choice and the retailer will forward this to UED.
- The customer is responsible for the supply and installation of an approved temporary supply installation in accordance with the mandatory safety requirements of AS/NZS3000:2000 (Wiring Rules) and AS/NZS3012:2003 (Construction and Demolition sites).
- with the requirements of the Service and Installation Rules.
- Larger temporary supplies may be arranged by negotiation under the appropriate offer to connect' procedures.
- Builders Supply Poles cannot be installed in High Bushfire risk areas

The temporary supplies charge are applied according to whether the connection is single phase or multiphase and the timing of the disconnection. Single-phase supplies will continue to be separated from others as they are the most prevalent and also the most economical.

It is UED's intention to make this charge payable to the service requestor (Retailer).

Additional visits to complete work not included on the initial Electrical Work Request form (EWR) will be chargeable at the "Wasted Service Truck Visit fee".

### ***5.2.2 Temporary Supply (Coincident Disconnection)***

In accordance with established practice, a temporary supply for construction purposes will normally be disconnected in conjunction with the installation of a meter and service connection to the newly constructed building—even though the electrical installation may not be actually energised (i.e. fuse not inserted). This process is termed Coincident Disconnection. The temporary supply will be abolished (i.e. disconnected from the distribution system and the meter removed) after receipt of the request from the retailer for connection of the permanent installation.

### ***5.2.3 Temporary Supply (Independent Disconnection)***

In those cases where Coincident Disconnection is not desired the customer may meet the cost of the additional service truck visit required to independently disconnect. The temporary installation will be left connected until specifically requested to disconnect. This process is termed Independent Disconnection.

### ***5.2.4 Recoup Discount if Changed from Coincidental to Independent Disconnection***

Customers who wish to have their request for disconnection of their temporary supply changed from Coincident to Independent disconnection can have it arranged in advance by payment of the scheduled charge.

## UED Schedule of Charges including Definitions



United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
<b>New Connections – Where UED is the responsible person</b>				
<b>Note: Meter Panel supplied by Customer</b>				
Single Phase single element	SPHCBG	\$177.80	SPHCAG	\$446.70
Single Phase Two Element (off-peak)	SPH2EB	\$247.10	SPH2EA	\$516.00
Three Phase Direct Connected	MPHCBG	\$313.01	MPHCAG	\$570.96
Three Phase Current Transformer Connected	n/a	RW	n/a	RW
<b>New Connections – Where UED is not the responsible person</b>				
Single Phase single element	SPNRPB	\$115.10	SPNRPA	\$384.00
Single Phase Two Element (off-peak)	SPNRPB	\$115.10	SPNRPA	\$384.00
Three Phase Direct Connected	MPNRPB	\$148.01	MPNRPA	\$405.96
Three Phase Current Transformer Connected	n/a	RW	n/a	RW
<b>Temporary Supplies (exc inspection) - Coincidental Disconnection</b>				
Standard Single Phase	TSCSPB	\$142.65	TSCSPA	Variable
Multi Phase to 100A	TSCMPB	\$406.05	TSCMPA	Variable
<b>Temporary Supplies (exc inspection) - Independent Disconnection</b>				
Standard Single Phase	TSISPB	\$197.55	TSISPA	Variable
Multi Phase to 100A	TSIMPB	\$471.90	TSIMPA	Variable
<b>Conversion from Coincidental to Independent Disconnection</b>				
Standard Single Phase – Changed from Coincidental to Independent	TSC2IS	\$54.90	n/a	n/a
Multi Phase – Changed from Coincidental to Independent	TSC2IM	\$65.85	n/a	n/a

### 5.3 Field Officer Visit

The Field Officers Visit charge recovers the cost of a specifically requested visit for items such as fuse inserts and removals, disconnection of supply, reconnection of supply after disconnection for non-payment and special meter reading. The charge is based on the average time taken to visit the site and undertake the work.

### 5.4 Special Meter Read

This charge applies when a retailer/customer requests a special reading of the meter in addition to the normal scheduled (quarterly or monthly) reading.

The charges apply to each metering installation (i.e. on a per NMI basis). In a multiple occupancy development, where there are a number of metering installations, a separate charge applies to each installation on a per NMI basis.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Field Officer Visits	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
Special Read (Basic Meter)	SPRDB	\$32.90	n/a	n/a
Special Read (Interval Meter)	SPRDI	\$32.90	n/a	n/a

### 5.5 Re-energisation & De-energisation of Existing Premises (<100A)

The reconnection charge assumes that all consumers' electricity supply assets remain at the customer's installation. Other charges may apply if additional work is required to effect reconnection, e.g. Service Vehicle Visit. The after hours charge makes provision for reconnection by availability personnel.

Where a reconnection or a disconnection is undertaken at a Point of Attachment above a veranda or a Pole, Service Vehicle Visits rates are charged. Where a reconnection or a disconnection is undertaken at a site over 100A, Service Vehicle Visits rates are charged

Fuse insertion and removal charges apply to requests for either disconnection or reconnection and they are based on the total time on site not exceeding 15 minutes.

Where both disconnection and reconnection are required the charge applies to each visit, that is, two charges apply.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Re-energisation & De-energisation of Existing Premises (<100A)	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
Re-energise (Fuse Insert)	RECFIB	\$32.90	RECFAG	\$104.25
De-energise (Fuse Removal)	DEENBH	\$32.90	n/a	n/a
Express Move in Re-energise (Fuse Insert)	n/a	n/a	SPRER	\$104.25

### 5.6 Service Vehicle Visits

This service is provided to enable a customer to relocate or modify the existing service equipment installed at the premises. The charges are based on the average time taken to undertake the work plus materials used to perform the function.

Due to a significant variation in the work for larger services, their ease of identification and the effect on the averaging process they have been itemised separately to satisfy the user pays test.

These charges apply to all customers and contractor requested work involving a Service Vehicle Visit except emergency and fault calls where the customer is clearly not at fault. Failure to check that the Main or Safety switch is turned 'ON' – after being so advised – would attract a charge.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Service Vehicle Visits (without inspection)	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
Service Truck - First 30 minutes	TVMINB	\$109.75	TVMINA	\$636.55
Each additional 15 minutes	TVADDB	\$27.40	TVADDA	\$49.35
Wasted Service Truck Visit	WTVBH	\$49.35	WTVAH	\$636.55
Materials (Inclusive of GST)	TVMAT	at cost	TUMAT	at cost

## 5.7 Meter Equipment Test

From time to time, customers may believe that their meter is incorrectly recording the energy used and request a test. This charge is applied for all such testing. However, in the case of proven faulty meters the charge will be waived. The charge applies to a basic on-site test of the metering equipment. Should the meter prove to be within the statutory limits then the customer will be required to meet the cost of testing.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Meter Equipment Test	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
Single Phase	MTSPFM	\$131.70	n/a	n/a
Single Phase (each additional meter)	MTSPAD	\$32.90	n/a	n/a
Multi Phase	MTMPFM	\$142.65	n/a	n/a
Multi Phase (each additional meter)	MTMPAM	\$49.35	n/a	n/a

## 5.8 Miscellaneous Services

### 5.8.1 Winter Economy Tariff Inspection Fee

The fee applies to a customer who wishes to be assigned to the Winter Economy Tariff. It covers the cost of verifying the customer's eligibility for the tariff.

### 5.8.2 Reverse Cycle A/C Tariff Inspection Fee

The fee applies to a customer who wishes to be assigned to the Reverse Cycle A/C Tariff. It covers the cost of verifying the customer's eligibility for the tariff.

### 5.8.3 Security Lighting Installation Fee

Security lighting (Watchman Lighting) services are provided to business customers. This fee covers the cost of a security light including installation.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Miscellaneous Services	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
Winter Economy Tariff Inspection Fee	WETFEG	\$53.90	n/a	n/a
Reverse Cycle A/C Tariff Inspection Fee	RCAFEG	\$53.90	n/a	n/a
Security Lighting Installation Fee	WTCHLG	\$271.60	n/a	n/a

**Note:** When a charge is recorded as Recoverable Work (RW), RW rates and award penalty rates apply.

### 5.9 Elective Underground Servicing

Elective Underground Servicing covers the provision of an underground service, at the request of the customer. The charges apply when the customer requests an underground service in a situation where the service would otherwise be overhead. In these instances this charge is in addition to the normal connection charge.

This option is made available to all customers and is usually adopted for aesthetic reasons or where the need to cut trees to provide for an overhead service is not acceptable to the customer.

The provision of an underground service is always subject to the agreement of UED's Responsible Officer.

The Electricity Safety Act and Regulations require a consumer's mains to be placed underground in Hazardous Bushfire Risk area.

United Energy Distribution Elective Underground Servicing effective as of 1 January 2010		
The prices include all Civil Works, all Cable and Conduits costs. Up to 170A per Phase (UED determines Max Demand)	Normal Hours	After Hours
	Price inc GST	Price inc GST
<b>New Installation</b>		
Single phase, 80A up to 5m length	\$631.05	n/a
Multi phase to 100A up to 5m length	\$740.80	n/a
Multi phase to 170A up to 5m length	\$1,059.05	n/a
<b>Existing Installation</b>		
Single phase, 80A up to 5m length	\$790.20	RW
Multi phase, 100A up to 5m length	\$899.95	RW
Multi phase to 170A up to 5m length	\$1,218.20	RW
<b>Additional Material</b>		
Single phase, 80A up to 5m length	\$38.40	\$38.40
Multi phase, 100A each additional metre	\$38.40	\$38.40
Multi phase to 170A each additional metre	\$49.35	\$49.35

### 5.10 Temporary Cover of LV Mains

This item is applicable to temporary covering of live low voltage conductors for safety reasons (high visibility), generally required during construction of a building or similar i.e. No Go Zone.

The charges include the supply, installation and removal of covering for one span of conductors. The covering material rental is additional to the installation/removal charge.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Provision is made for two visits, one for installation of the covering and one for removal. The rental charge provides for the replacement cost of the covering to be shared across all users. Temporary cover of LV mains  (Provide and remove cover)	Normal Hours	After Hours
	Price inc GST	Price inc GST
Service cable – per span	\$148.15	\$658.50
Monthly rental	\$5.45	n/a
LV Mains two wire cover	\$334.70	\$768.25
Monthly rental	\$27.40	n/a
LV Mains per span all wire cover	\$599.70	\$861.50
Monthly rental	\$60.35	n/a

### 5.11 Service Cable Pulled Down by High Loads

Where a vehicular load exceeds the allowable height limit and as a result causes damage to UED service lines, the cost of replacing the damaged equipment is to be charged to the registered owner of the vehicle.

The charge is to be applied following restoration of UED cables – either service or public lighting but excluding restoration of any 95 sq mm or larger cable (which are to be charged at hourly rates plus plant and material), which have been pulled down by a high load.

The charge is based on the weighted average cost of replacing an overhead service line.

Where more than one service cable is pulled down, the charge will apply to each service cable restored.

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Service cable pulled down by high loads	Normal Hours	After Hours
Using Aluminium Service Cable	Price inc GST	Price inc GST
Single phase	\$219.50	\$537.75
Multi phase	\$356.65	\$603.60
Using Copper Cable		
Single phase	\$246.90	\$559.70
Multi phase	\$471.90	\$674.95

## 6 Public Lighting

There are three distinct public lighting services, and these are subject to different degrees of competition and regulation. The services are:

- The retailing of electricity consumed in public lights;
- The distribution of electricity to public lights through electricity networks;
- The installation, operation, maintenance and replacement of public lights.

### 6.1 Retailing

The retailing of electricity consumed in public lights is subject to competition. Public lighting customers (local government councils and VicRoads) are able to choose the retailer from which they purchase the electricity used for public lighting, in the same way that they are able to choose their retailer with respect to electricity supply points that are already contestable.

### 6.2 Distribution (Network Charges)

The distribution of electricity is a natural monopoly service and is subject to continuing price regulation by the AER. Network tariffs for public lighting are published on an annual basis. For public lighting customers the unmetered supplies tariff will apply.

### 6.3 Operation, maintenance and replacement of public lights (services)

The AER will continue to treat the operation, maintenance and replacement of public lights as non-contestable excluded services for the purpose of regulating the charges for these services. In December 2009 the AER approved Operational, Maintenance and Replacement charges which apply effective 1 January 2010. A price schedule for the approved charges has been provided below

The Public Lighting Code as approved by the AER will specify a default level of service to be provided by distributors to public lighting customers. Distributors and public lighting customers are free to negotiate agreements in which they depart from the provisions of the Code, but the Code will apply in the absence of such an agreement.

The Electricity Safety Act has also been amended to allow councils and VicRoads to install public lighting infrastructure on public land, subject to conditions. The AER has stated that it will have no role in regulating the installation, operation, maintenance and repair of public lighting assets that are owned by public lighting customers.

### 6.4 Approved Public Lighting Excluded Service Charges

The public lighting excluded service charges are for the operation, maintenance, repair and replacement of public lights in accordance with the Public lighting Code. The charges are for lights with or without standard fittings.

The following charges have been approved by the AER. These public lighting excluded service charges apply unless an alternative charge has been agreed in writing with the public lighting customer. The new charges apply from the 1 January 2010.

Light Type	Excluded Service Charge \$ p.a. (Excl GST)	Excluded Service Charge \$ p.a. (Incl GST)
Fluorescent 2 x 20 watt	\$48.34	\$53.17
Fluorescent 3 x 20 watt	\$48.34	\$53.17
Mercury Vapour 50 watt	\$55.46	\$61.01
Mercury Vapour 80 watt	\$37.47	\$41.22
Mercury Vapour 125 watt	\$55.46	\$61.01
Mercury Vapour 250 watt	\$55.86	\$61.45
Mercury Vapour 400 watt	\$77.34	\$85.07
Mercury Vapour 700 watt	\$77.34	\$85.07
Sodium High Pressure 70 watt	\$82.06	\$90.27
Sodium High Pressure 100 watt	\$67.03	\$73.73
Sodium High Pressure 150 watt	\$60.94	\$67.03
Sodium High Pressure 250 watt	\$61.38	\$67.52
Sodium High Pressure 400 Watt	\$77.34	\$85.07
Metal Halide 70 watt	\$82.27	\$90.50
Metal Halide 100 watt	\$82.27	\$90.50
Metal Halide 150 watt	\$82.27	\$90.50
Metal Halide 250 watt	\$82.86	\$91.15
Metal Halide 400 watt	\$82.86	\$91.15
T5 2*14w	\$26.56	\$29.22

**Note:** (a) Where a public lighting customer requires a lighting pole to be powder coated, the incremental cost of the powder coating will be negotiated with the customer. Any disputes in relation to the incremental cost of powder coating should be resolved in accordance with the Public Lighting Code.

## 7 Guaranteed Service Levels (GSL's)

The following GSL payments will be made to customers where service performance does not meet a guaranteed minimum level. The payment codes shown in the schedule are used in the B2B transactions between the UED and the retailers.

United Energy Distribution Guaranteed Service Level (GSL) Credit / Payments		
Description of Service	Payment Code	Payment
Late Connection – 1 day	GSLCn1	(\$50)
Late Connection – 2 days	GSLCn2	(\$100)
Late Connection – 3 days	GSLCn3	(\$150)
Late Connection – 4 days	GSLCn4	(\$200)
Late Connection – >5 days	GSLCn5	(\$250)
Late/Missed Appointment	GSLAPn	(\$20)
Supply Restoration (>12 hours) - Codes used up to 31 December 2005	GSLREn	(\$80)
Low Reliability (>9 urban, >15 rural) per calendar year - Codes used up to 31 December 2005	GSLLOW	(\$80)
Unplanned Sustained Interruptions per calendar year - Codes commencing from 1 <sup>st</sup> January 2006		
Number of Interruptions > 10	GSLSn1	(\$100)
Number of Interruptions > 15	GSLSn2	(\$150)
Number of Interruptions > 30	GSLSn3	(\$300)
Hours of Interruptions > 20 hours	GSLSn4	(\$100)
Hours of Interruptions > 30 hours	GSLSn5	(\$150)
Number of Interruptions > 60 hours	GSLSn6	(\$300)

United Energy Distribution Guaranteed Service Level (GSL) Credit / Payments		
Description of Service	Payment Code	Payment
Momentary Interruptions per calendar year - Codes commencing from 1 <sup>st</sup> January 2006		
Number of Interruptions > 24	GSLMn1	(\$25)
Number of Interruptions > 36	GSLMn2	(\$35)
Street Light GSL	GSLSTn	(\$10)
Customer Service	GSLTCD CCARE	(Variable)

**Note:** The “n” in the GSL Codes denotes:

1 – Back Office

3 – Moorabbin

4 – Mornington

5 – Burwood

M – Meter Contractor

## 8 List of Price Schedules

### 8.1 Prescribed AMI Metering Charges < 160 MWh

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Prescribed AMI Metering Charges <160Mwh	Payment Code	Price inc GST
<b>AMI Metering Charges</b>		<b>\$/meter/annum</b>
Single Phase non off peak meter	1PNOP	\$76.13
Single phase off peak meter *	1POP	\$77.71
Three phase direct connected meter	3DCL	\$85.89
Three phase current transformer connector meter	3CTL	\$91.60
<b>Metering Data Services</b>		<b>\$/light/annum</b>
Unmetered Supplies – Public Lighting (Per light)	NUOS	\$1.223

### 8.2 Excluded Metering Services >160 MWh

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Excluded Service Charges >160Mwh		Price inc GST
<b>Meter Provision Charges</b>	<b>Payment Code</b>	<b>\$/ meter / annum</b>
Three phase direct connected meter - 1st Tier	3DCG	\$167.19
Three phase current transformer connected meter - 1st Tier	3CTG	\$296.81
<b>Note:</b> Some customers may have additional single phase meters, which will be charged as per <160Mwh prescribed metering charge (refer to section 3)		
<b>Metering Data Services</b>	<b>Payment Code</b>	<b>\$/ meter / annum</b>
Quarterly read meter	MDQG	\$11.413
Monthly read meter	MDMG	\$37.578

### 8.3 Commonly Requested Services

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Commonly Requested Service	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
<b>New Connections – Where UED is the responsible person</b>				
<b>Note: Meter Panel supplied by Customer</b>				
Single Phase single element	SPHCBG	\$177.80	SPHCAG	\$446.70
Single Phase Two Element (off-peak)	SPH2EB	\$247.10	SPH2EA	\$516.00
Three Phase Direct Connected	MPHCBG	\$313.01	MPHCAG	\$570.96
Three Phase Current Transformer Connected	n/a	RW	n/a	RW
<b>New Connections – Where UED is not the responsible person</b>				
Single Phase single element	SPNRPB	\$115.10	SPNRPA	\$384.00
Single Phase Two Element (off-peak)	SPNRPB	\$115.10	SPNRPA	\$384.00
Three Phase Direct Connected	MPNRPB	\$148.01	MPNRPA	\$405.96
Three Phase Current Transformer Connected	n/a	RW	n/a	RW
<b>Temporary Supplies (exc inspection) - Coincidental Disconnection</b>				
Standard Single Phase	TSCSPB	\$142.65	TSCSPA	Variable
Multi Phase to 100A	TSCMPB	\$406.05	TSCMPA	Variable
<b>Temporary Supplies (exc inspection) - Independent Disconnection</b>				
Standard Single Phase	TSISPB	\$197.55	TSISPA	Variable
Multi Phase to 100A	TSIMPB	\$471.90	TSIMPA	Variable
<b>Conversion from Coincidental to Independent Disconnection</b>				
Standard Single Phase – Changed from Coincidental to Independent	TSC2IS	\$54.90	n/a	n/a
Multi Phase – Changed from Coincidental to Independent	TSC2IM	\$65.85	n/a	n/a

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010				
Commonly Requested Service	Normal Hours		After Hours	
	Payment Code	Price inc GST	Payment Code	Price inc GST
<b>Field Officer Visits</b>				
Special Read (Basic Meter)	SPRDB	\$32.90	n/a	n/a
Special Read (Interval Meter)	SPRDI	\$32.90	n/a	n/a
<b>Re-energisation &amp; De-energisation of Existing Premises (&lt;100A)</b>				
Re-energise (Fuse Insert)	RECFIB	\$32.90	RECFAG	\$104.25
De-energise (Fuse Removal)	DEENBH	\$32.90	n/a	n/a
Express Move in Re-energise (Fuse Insert)			SPRER	\$104.25
<b>Service Vehicle Visits (without inspection)</b>				
Service Truck - First 30 minutes	TVMINB	\$109.75	TVMINA	\$636.55
Each additional 15 minutes	TVADDB	\$27.40	TVADDA	\$49.35
Wasted Service Truck Visit	WTVBH	\$49.35	WTVAH	\$636.55
Materials (Inclusive of GST)	TVMAT	at cost	TUMAT	at cost
<b>Meter Equipment Test</b>				
Single Phase	MTSPFM	\$131.70	n/a	n/a
Single Phase (each additional meter)	MTSPAD	\$32.90	n/a	n/a
Multi Phase	MTMPFM	\$142.65	n/a	n/a
Multi Phase (each additional meter)	MTMPAM	\$49.35	n/a	n/a
<b>Miscellaneous Services</b>				
Winter Economy Tariff Inspection Fee	WETFEG	\$53.90	n/a	n/a
Reverse Cycle A/C Tariff Inspection Fee	RCAFEG	\$53.90	n/a	n/a
Security Lighting Installation Fee	WTCHLG	\$271.60	n/a	n/a

### 8.4 Elective Underground Servicing

United Energy Distribution Elective Underground Servicing effective as of 1 January 2010		
The prices include all Civil Works, all Cable and Conduits costs. Up to 170A per Phase (UED determines Max Demand)	Normal Hours	After Hours
	Price inc GST	Price inc GST
<b>New Installation</b>		
Single phase, 80A up to 5m length	\$631.05	n/a
Multi phase to 100A up to 5m length	\$740.80	n/a
Multi phase to 170A up to 5m length	\$1,059.05	n/a
<b>Existing Installation</b>		
Single phase, 80A up to 5m length	\$790.20	RW
Multi phase, 100A up to 5m length	\$899.95	RW
Multi phase to 170A up to 5m length	\$1,218.20	RW
<b>Additional Material</b>		
Single phase, 80A up to 5m length	\$38.40	\$38.40
Multi phase, 100A each additional metre	\$38.40	\$38.40
Multi phase to 170A each additional metre	\$49.35	\$49.35

### 8.5 Temporary Cover of LV Mains

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Provision is made for two visits, one for installation of the covering and one for removal. The rental charge provides for the replacement cost of the covering to be shared across all users. Temporary cover of LV mains	Normal Hours	After Hours
(Provide and remove cover)	Price inc GST	Price inc GST
Service cable – per span	\$148.15	\$658.50
Monthly rental	\$5.45	n/a
LV Mains two wire cover	\$334.70	\$768.25
Monthly rental	\$27.40	n/a
LV Mains per span all wire cover	\$599.70	\$861.50
Monthly rental	\$60.35	n/a

**8.6 Service Cable Pulled Down by High Loads**

United Energy Distribution Commonly Requested Service Charges effective as of 1 January 2010		
Service cable pulled down by high loads	Normal Hours	After Hours
Using Aluminium Service Cable	Price inc GST	Price inc GST
Single phase	\$219.50	\$537.75
Multi phase	\$356.65	\$603.60
Using Copper Cable		
Single phase	\$246.90	\$559.70
Multi phase	\$471.90	\$674.95

## 8.7 Approved Public Lighting Charges

Light Type	Excluded Service Charge \$ p.a. (Excl GST)	Excluded Service Charge \$ p.a. (Incl GST)
Fluorescent 2 x 20 watt	\$48.34	\$53.17
Fluorescent 3 x 20 watt	\$48.34	\$53.17
Mercury Vapour 50 watt	\$55.46	\$61.01
Mercury Vapour 80 watt	\$37.47	\$41.22
Mercury Vapour 125 watt	\$55.46	\$61.01
Mercury Vapour 250 watt	\$55.86	\$61.45
Mercury Vapour 400 watt	\$77.34	\$85.07
Mercury Vapour 700 watt	\$77.34	\$85.07
Sodium High Pressure 70 watt	\$82.06	\$90.27
Sodium High Pressure 100 watt	\$67.03	\$73.73
Sodium High Pressure 150 watt	\$60.94	\$67.03
Sodium High Pressure 250 watt	\$61.38	\$67.52
Sodium High Pressure 400 Watt	\$77.34	\$85.07
Metal Halide 70 watt	\$82.27	\$90.50
Metal Halide 100 watt	\$82.27	\$90.50
Metal Halide 150 watt	\$82.27	\$90.50
Metal Halide 250 watt	\$82.86	\$91.15
Metal Halide 400 watt	\$82.86	\$91.15
T5 2*14w	\$26.56	\$29.22

**Note:** (a) Where a public lighting customer requires a lighting pole to be powder coated, the incremental cost of the powder coating will be negotiated with the customer. Any disputes in relation to the incremental cost of powder coating should be resolved in accordance with the Public Lighting Code.